Reviews

Victoria Hair & Spa



5 ★ 31/07/25 Sophie Upsall

Regrowth Application, Short hair cut & Blow dry

"Sophie as always sorts my hair out . Always does an excellent job "

- Lynn Stone

5★ 08/07/25 Sophie Upsall

Long hair cut & Blow dry

"Always love coming to see Sophie. She is so friendly and always knows the perfect thing to do with my hair"

- Sophie O'Rourke

5 ★ 01/07/25 Sophie Upsall

Childs cut (boys), Restyle, cut and blow-dry, Symbiose Micro-Peeling Cellulaire exfoliating treatment

"Very friendly easy going. Great advice from Sophie. Thank you so much "

- Alia Sairothara

5 ★ 27/06/25 Sophie Upsall

Long hair cut & Blow dry

"Such a lovely experience, Sophie did a beautiful job and was so lovely to talk to! Couldn't recommend more :)"

- Annabelle Charlot

5 ★ 24/06/25 Sophie Upsall

Regrowth Application, Short hair cut & Blow dry

"As always Sophie knows how to deal with my hair . Well recommended to anyone wanting their hair done"

- Lynn Stone

5 ★ 20/06/25 Sophie Upsall

Short hair cut & Blow dry

"Sophie is always lovely and it's a pleasure to have her cut my hair. She does a fabulous job - is very skilled and I have had numerous compliments from family and friends about my hair, including from a hairdresser friend. That says it all really!"

- JANE BRADLEY













07/06/25

Sophie Upsall

Short hair cut & Blow dry

"Always feel better after my haircut with Sophie"

- Rachel Olley



5 ★ 03/06/25 Sophie Upsall

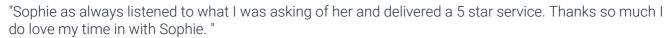
Regrowth Application, Blow Dry - Long/thick

"Really lovely relaxing appointment & a great chat! Was like a mini break away from hectic mum life! So pleased with my hair, ophie done a great root touch up! Left feeling fabulous! Looking forward to my next appointment already. Thank you "

- Kellie Paeden



Full Head Foils/Long - Thick Hair, Kerastase Resistance Fusio-dose, Toner-Long hair, Long hair cut &



- Lisa Marchent

5★ 30/05/25 Sophie Upsall

Full Head Foils/Long - Thick Hair, Kerastase Resistance Fusio-dose , Long hair cut & Blow dry

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- Grace Fildes

5★ 26/04/25 Sophie Upsall

Short hair cut & Blow dry

- Rachel Olley

5 ★ 15/04/25 Sophie Upsall

Bespoke Tinting Long - Thick hair, Toner-Long hair, Metal detox with spray, Long hair cut & Blow dry

"Sophie was fantastic from start to finish. This was my first appointment in a new salon and she immediately made me feel comfortable. She was so friendly and so lovely to be around, and I'm so happy with my hair. Thank you Sophie! Xx "

- Amy Bishop

5 ★ 27/03/25 Sophie Upsall

Long hair cut & Blow dry

"Amazing as always, my hair feels so much better"

- Olivia Amesbury











27/03/25

Sophie Upsall

Long hair cut & Blow dry

"Really good experience for me. As a nervous self hair chopper Sophie was so patient and put me at ease immediately. Loved the cut blow dry and curl tuition. Thank you so much I'm so glad I came "

- Marie Forbes

5 ★ 22/03/25

Sophie Upsall

Regrowth Application, Restyle, cut and blow-dry

"As always, Sophie was super friendly and did an excellent job on my hair "

- Emma Creech

5 ★

07/03/25

Sophie Upsall

Short hair cut & Blow dry

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- Rachel Olley

5 🖈

08/03/25

Sophie Upsall

Regrowth Application, Medium length cut and blowdry

"Always a pleasure seeing Sophie and love how she does my hair "

- Rachael Thornell

5 ★

01/03/25

Sophie Upsall

Toner-Long hair, Argile equillibrante cleansing hair clay, Long hair cut & Blow dry, Eyebrow wax

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- Shruthika S. Kumar

5 🖈

27/02/25

Sophie Upsall

Stretched Regrowth, Short hair cut & Blow dry

"Sophie knows how to manage my very thick hair and cut it accordingly she always does a wonderful job."

- Lynn Stone

5 🖈

13/02/25

Sophie Upsall

Full Head Foils - Short, Short hair cut & Blow dry

"Excellent customer service care and attention. Thank you "

- Kathryn Moore















06/02/25

Sophie Upsall



Long hair cut & Blow dry

"Sophie made me feel extremely welcome . The cut was excellent & she went above & beyond with advice . Thank you "

- Julie Monument



28/01/25

Sophie Upsall

Full Head Foils - Short, Short hair cut & Blow dry

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- Cheryl Gorman



28/01/25

Sophie Upsall

Blow Dry - Short

"Always happy with Sophie as she really gives good advice and seems to know what hair style would suit me. Her cuts really last till the next cut and it retains it shape. Love the way she blow dries my hair, great all round hair stylist. Very happy customer."

- Lorriane Taylor



25/01/25

Sophie Upsall

Medium length cut and blowdry

"She is lovely, welcoming and super friendly. Is very good at her job and listens. I can't wait to come back again "

- Jade Wheadon



23/01/25

Sophie Upsall

Restyle, cut and blow-dry

"Am new to the area and wasn't sure which hairdressers to try. Chose Victoria Hair based on the excellent reviews and I'm so glad I did. Sophie was so friendly and approachable. She suggested what restyle might suit best and she was right! She did a brilliant cut and really took the time to make sure the end result was perfect. Overall a great experience and I've already booked again for 6 weeks time."

- JANE BRADLEY



17/01/25

Sophie Upsall

Full Head Colour - Short Hair, Restyle, cut and blow-dry

"Sophie was great, she advised me on what she thought would be good for my first cut and colour in 2 years and did a great job, she got it just right."

- Tina Kearley











14/01/25

Sophie Upsall

Restyle, cut and blow-dry

"Sophie is always fantastic, professional, friendly and polite. My hair always looks and feels fantastic afterwards and I always look forward to an appointment with her! Thank you, all of the victoria hair and spa team are fantastic and welcoming. "

- Sophie Richards

5 🖈 09/01/25

Sophie Upsall

Restyle, cut and blow-dry

"I was very anxious and nervous to come to get my haircut as it's been a long time. Sophie was so friendly and welcoming and she made me feel as ease immediately. I am so pleased with my hair and the service I'm already booked in again! Thank you "

- Anita Lamdin

5 🖈 03/01/25 Sophie Upsall

Restyle, cut and blow-dry

"Super friendly very professional"

- Jessica Murray

5 🖈 03/01/25 Sophie Upsall

Colour Consultation inc: Patch Test

"I met Sophie for my consultation today, she was very attentive, made me feel like she was listening to what I'd like, suggested a colour and the best options for me. Looking forward to my appointment for a restyle."

- Tina Kearley

5 🖈 Sophie Upsall 13/12/24

Classic Balayage Lights freehand on or above shoulders, Toner - Short hair, Short hair cut & Blow dry

"Sophie is absolutely amazing. Her energy, her vibe, her humour, her ability to make you feel instantly comfortable is just everything. Everytime I see her it just feels like I'm catching up with a friend. Her talent with hair is just unmatched. She truly makes me feel like a new women everytime and fills me with soo much confidence. I absolutely adore her and she is a real true credit to this business. She is a powerhouse of a hair stylist!!! Thank you so much for everything "

- Charlotte Williams

5 🖈 Sophie Upsall 30/11/24

Classic Balayage Lights freehand - Long Thick Hair, Long hair cut & Blow dry, Metal detox with spray,

"Sophie was absolutely wonderful! Her expertise shines through as she effortlessly understands what you want and how to achieve it. Her work is not only professional but also incredibly reassuring, immediately putting you at ease. "

- Shruthika S. Kumar











29/11/24

Sophie Upsall

Bespoke Tinting Long - Thick hair, Long hair cut & Blow dry, Toner-Long hair, Toner-Long hair

- Tara Harper

5 🖈

15/11/24

Sophie Upsall



Regrowth Application, Short hair cut & Blow dry

"Sophie always takes care of my hair whether it's a colour or cut. Excellent hairdresser"

- Lynn Stone



12/11/24

Sophie Upsall



Stretched Regrowth, Short hair cut & Blow dry

"Excellent cut"

- Karis Harris



07/11/24

Sophie Upsall



Men's Cut

- James Fray



17/10/24

Sophie Upsall



Short hair cut & Blow dry

"Does my hair perfect everytime without fail. Super friendly and easy to talk to. Best hairstylist I've ever had "

- Karla Rae



12/10/24

Sophie Upsall



Express dry trim

"Awesome short cut. Sophie really understood what I wanted and delivered. Thank you!"

- Clare Larcombe



11/10/24

Sophie Upsall



Full Head Foils/Long - Thick Hair, Kerastase Resistance Fusio-dose, Long hair cut & Blow dry, Toner-

- Grace Fildes

14/09/24

Sophie Upsall

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Childs cut (boys)

"Sophie is great! The perfect hairdresser to cut my son's hair, always gives a beautiful cut and is very patient with a wriggly 3 year old sat in the chair.

Thank you "

- Raffee Raffee

5 ★ 13/09/24 Sophie Upsall

Stretched Regrowth, Toner-Long hair, Long hair cut & Blow dry

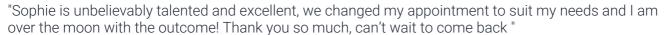
"Wonderful as always. Sophie always listens to what I am wanting to have done and comes up with the perfect solution.

I would not hesitate to recommend her to anyone looking for a stylist. "

- Leonora Roper

5★ 23/08/24 Sophie Upsall

Full Head Colour - Long Hair, Long hair cut & Blow dry



- Fiona Gardener

5 ★ 22/08/24 Sophie Upsall

Men's Cut

- James Fray

5 ★ 23/08/24 Sophie Upsall

Stretched Regrowth, Short hair cut & Blow dry

"Best cut I've had in a long time."

- Karis Harris

5 ★ 22/08/24 Sophie Upsall

Regrowth Application, Short hair cut & Blow dry

"Sophie always manages my unruly hair well . An excellent haircut and colour "

- Lynn Stone

5 ★ 22/08/24 Sophie Upsall

Bespoke Tinting Long - Thick hair, Restyle, cut and blow-dry

"Very helpful and understanding also extremely accommodating "

- Jade Quinn















10/08/24

Sophie Upsall

Half Head Foils - Long/Thick, Metal detox with spray, Toner-Long hair, Long hair cut & Blow dry

"Excellent as always thank you Sophie for yet another wonderful experience, I used to hate going to the hairdressers and now I look forward to it, you listen to what I want and give me advice about the things I'm not sure about.

Keep doing a fantastic job! "

- Lisa Marchent



09/08/24

Sophie Upsall

Full Head Foils/Long - Thick Hair, Toner-Long hair, Long hair cut & Blow dry

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- Jos Blood



02/08/24

Sophie Upsall



"5 star service as always. I love how you cut Raffee's hair! Thank you so much "

- Raffee Raffee



12/12/23

Sophie Upsall

Long hair cut & Blow dry

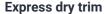
"When I came to Sophie after having a bad experience elsewhere she has got my hair back to being healthy and what I wanted. She is an amazing hair stylist. Love seeing Sophie when I come in. Real asset to the company."

- Victoria Saban



23/07/24

Sophie Upsall



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- Joyana Soares



18/07/24

Sophie Upsall



Men's Cut

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- James Fray



18/07/24

Sophie Upsall



Full Head Foils/Long - Thick Hair, Toner-Long hair, Metal detox with spray, Long hair cut & Blow dry

"A welcoming team in a relaxing environment.

My hair was in a very sorry state - but Sophie managed to really turn it around during my session today Thank you $\,$

- Megan Marshall



16/07/24

Sophie Upsall



Short hair cut & Blow dry

"Sophie always knows what suits me best and does an amazing cut and blow dry. I am very happy with what Sophie does, leave feeling great."

- Lorriane Taylor



12/07/24

Sophie Upsall



"talked through the entire process in detail with me, explained my options on what was best for my hair as it was quite damaged from previous home box dye. great service and really pleased with the outcome!"

- May Bruckel

5 🖈

09/07/24

Sophie Upsall



Men's Wash Cut & Style

"Always great! I used to dread a visit to the hairdresser and put it off as long as possible. Now I always leave happy. Thanks Sophie"

- Paula Beasty



09/07/24

Sophie Upsall



Short hair cut & Blow dry

"The service was great & loved the head massage. Sophie was polite & professional and very knowledgeable about hair stlying. Thank you Sophie for a lovely hairdo. Izxie"

- Izzie Craig



04/07/24

Sophie Upsall

Full Head Foils - Short, Short hair cut & Blow dry

"Excellent customer service, care and time taken. Strongly recommend. Thank you to you and all the staff"

- Kathryn Moore



02/07/24

Sophie Upsall

Bespoke Tinting Long - Thick hair, Toner-Long hair, Long hair cut & Blow dry

"Sophie, was totally transparent and amazing! So patient and an incredible hair artist. Thank you!xx"

- Fiona Gardener

5★ 27/06/24

Sophie Upsall

Restyle, cut and blow-dry

"Super friendly. Very helpful in starting my new hair journey. Definitely recommend and cannot wait for my next appointment already."

- Karla Rae

5 ★ 12/06/24 Sophie Upsall

Full Head Foils/Long - Thick Hair, Toner-Long hair, Long hair cut & Blow dry, Metal detox with spray

"As always an excellent service from Sophie and I am so pleased with the result of my hair. I can't thank Sophie enough for coming in on her day off to fit me in "

- Lisa Marchent

5 ★ 06/06/24 Sophie Upsall

Colour Consultation inc: Patch Test

"Fully understood my needs"

- Sabrina Bajwa

5 ★ 30/05/24 Sophie Upsall

Colour Consultation inc: Patch Test

- Fiona Gardener

5★ 30/05/24 Sophie Upsall

Regrowth Application, Short hair cut & Blow dry

"Always attentive and cuts my hair well "

- Lynn Stone

5 ★ 30/05/24 Sophie Upsall

Short hair cut & Blow dry

"Always does my hair the way I like it .listens to what I want from my visit

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- Carol Lowe

5 ★ 30/04/24

Sophie Upsall

Full Head Colour - Long Hair, Blow Dry - Long/thick

"Really Listened to what look I wanted and gave clear knowledgeable advise about what would suit me and what would be involved with the upkeep of various options etc. Very happy with my new colour! Thank you"

- Gemma Payton

5 ★ 27/04/24 Sophie Upsall

Short hair cut & Blow dry

"Great, friendly service. Thank you "

- Magdalena Goclan

5 ★ 25/04/24 Sophie Upsall

Bespoke Tinting on or above shoulders, Short hair cut & Blow dry

"Sophie is always good at what she does an excellent hairdresser"

- Lynn Stone

5 ★ 09/04/24 Sophie Upsall

Short hair cut & Blow dry

"Very chatty did great job on my hair her first time. Will definitely be back"

- Sue Ward

5 ★ 23/04/24 Sophie Upsall

Babylights on or above shoulders, Toner-Long hair, Long hair cut & Blow dry

"Fabulous consultation. Really helped on deciding what to do with my hair on my next appointment. Now looking forward to my appointment even more."

- Laura Jephcott

5 ★ 28/03/24 Sophie Upsall

Short hair cut & Blow dry

"Professional cut and blow dry. Great price and customer service was excellent."

- Katy Peek

5★ 23/03/24 Sophie Upsall

Long hair cut & Blow dry

"Sophie is lovely! Could chat all day! Super happy with my new hair! 10/10"

- Sadie Colclough



















23/03/24

Sophie Upsall



"Great haircut, as alway, delivered with a smile."

- Karen STREATER



Sophie Upsall

Classic Balayage Lights freehand - Long Thick Hair, Toner-Long hair, Long hair cut & Blow dry

"Consistently great! "

- Monika Naglewicz



22/03/24

Sophie Upsall



- Paul Lott



19/03/24

Sophie Upsall



"Absolutely love what you did to my daughters hair "

- Sandy Hughes



12/03/24

Sophie Upsall

Classic Balayage Lights freehand on or above shoulders, Long hair cut & Blow dry, Toner - Short hair

"Thank you a lot! You're an artist! I love the new colour of my hair and my new face!"

- Dora DELACOTTE



07/03/24

Sophie Upsall

Regrowth Application, Short hair cut & Blow dry

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- Lynn Stone



02/03/24

Sophie Upsall

Half Head Foils - Long/Thick, Toner-Long hair, Long hair cut & Blow dry, Metal detox with spray

"Another amazing visit where I left feeling amazing! Thank you so much Sophie"

- Lisa Marchent















29/02/24

Sophie Upsall

Regrowth Application, Short hair cut & Blow dry

"Wonderful cut and colour by Sophie, feeling great looking forward to my next appointment."

- Pauline Paisey



Full Head Foils/Long - Thick Hair, Toner-Long hair, Metal detox with spray, Long hair cut & Blow dry

"This is my 3rd time doing my hair with Sophie, and I absolutely love it, I have switched my hairdressers to now Sophie which a decision I dont regret, Sophie captures and understands the look I want and 100% delivers it. The shades the colour I would 100% recommend Sophie and she provides a lovely customer service as well."

- Kate Omar

5 ★ 21/02/24 Sophie Upsall

Full Head Colour - Short Hair, Short hair cut & Blow dry

- Gill Ing

5★ 07/02/24 Sophie Upsall

Short hair cut & Blow dry

"Sophie is very capable, friendly and cuts my hair perfectly "

- SARAH HODGE

5 ★ 02/02/24 Sophie Upsall

Classic Balayage Lights freehand on or above shoulders, Toner - Short hair, Blow Dry - Short

"Love coming to get my hair done with Sophie. Great conversation and service and a great big beaming smile. She also gives great advice about care and colour of my hair."

- Jessica Rendells

5 ★ 01/02/24 Sophie Upsall

Full Head Foils/Long - Thick Hair, Toner-Long hair, Long hair cut & Blow dry

"Test another fab experience with Sophie. My hair looks and feels amazing and she always provides what I ask for. Lovely relaxing head massage too!! Thanks Sophie"

- Claire Dark

5★ 31/01/24 Sophie Upsall

Long hair cut & Blow dry

"My experience has been great with Sophie. She helped me make a decision as i wasn't sure which hairstyle to go for and what might suit my face. Had a very nice chat during the haircut. Thanks again, Sophie! Love my hair cut."















5 🖈 31/01/24 **Sophie Upsall**

Stretched Regrowth, Toner - Short hair, Short hair cut & Blow dry

"Excellent service as always. Thank you Sophie!"

- Sara Kelland

5 🖈 30/01/24 Sophie Upsall

Colour Consultation inc: Patch Test

- Hina Asif

5 🖈 25/01/24 Sophie Upsall

Regrowth Application, Short hair cut & Blow dry

"Sophie knows my unruly hair and always manages to sort me out . Very friendly lady"

- Lynn Stone

5 🖈 24/01/24 **Sophie Upsall**

Men's Cut

- James Fray

5 ★ 20/01/24

Classic Balayage Lights freehand - Long Thick Hair, Toner-Long hair, Long hair cut & Blow dry

Sophie Upsall

Sophie Upsall

- Libbie Jones

5 🖈

18/01/24

Bespoke Tinting on or above shoulders, Blow Dry - Long/thick

"Very professional, lovely people, advised very well"

- Helen Bickwith

Express dry trim

5 🖈 03/01/24 Sophie Upsall

"Sophie has been brilliant.

She always listens and cuts my hair really nice. I'm always very happy when I leave the shop. Thanks again until my next visit. "

- Suzanne Hill

















02/01/24

Sophie Upsall

Men's Wash Cut & Style

"I really enjoyed my first salon experience. Sophie was very welcoming and professional. Looking forward to my next visit. "

- Ted Fowler

5 🖈 23/12/23 Sophie Upsall



"Sophie was very nice and caring to cut my hair as I asked her to do as I can be very picky."

- Deborah Simpson

5 🖈 23/12/23 **Sophie Upsall**



"Always a Ray of sunshine "

- Hilary Luck

5 🖈 22/12/23 **Sophie Upsall**

Long hair cut & Blow dry

"Sophie is always a delight to sit and chat with; she always does my hair amazingly well."

- Kerry Gadd

5 🖈 20/12/23 Sophie Upsall

Short hair cut & Blow dry

"Fabulous trim as always, Sophie always takes the time to see what I want & has helped me find a style that is easy to manage & maintain. "

- Sarah Hawker

5 🖈 20/12/23 **Sophie Upsall**

Bespoke Tinting Long - Thick hair, Toner-Long hair, Long hair cut & Blow dry

"It's always a pleasure having Sophie do my hair and I trust her 100% with understanding my visions and the processes involved. I wouldn't go anywhere else! Thanks for being awesome "

- Emma Creech

5 🖈 15/12/23 Sophie Upsall

Full Head Colour - Short Hair, Short hair cut & Blow dry

- Julia Culshaw















5 ★

16/12/23

Sophie Upsall

Classic Balayage Lights freehand - Long Thick Hair, Toner-Long hair, Metal detox with spray, Long



- Grace Fildes

5 🖈 16/12/23 Sophie Upsall

Full Head Foils/Long - Thick Hair, Short hair cut & Blow dry

"Always does an amazing job of my hair:) cannot fault x"

- Amanda Baker

5 🖈 15/12/23 **Sophie Upsall**

Classic Balayage Lights freehand on or above shoulders, Toner - Short hair, Short hair cut & Blow dry

- Courtney Thompson

5 🖈 15/12/23 **Sophie Upsall**

Bespoke Tinting on or above shoulders, Short hair cut & Blow dry

"Sophie is always a friendly chatty lady who makes my hair look great"

- Lynn Stone

5 🖈 12/12/23 Sophie Upsall

Short hair cut & Blow dry

"Sophie is always welcoming and attentive to my requests for hair styling, which she does so expertly "

- SARAH HODGE

5 🖈 09/12/23 Sophie Upsall

Short hair cut & Blow dry

"Great cut, really understood my hair and made me feel like a new woman"

- Lindsey Webster

5 🖈 09/12/23 Sophie Upsall

Long hair cut & Blow dry

"Happy with service, styling and conversation."

- Lee Davies

















06/12/23

Sophie Upsall

Short hair cut & Blow dry

"Very happy with Sophie's care and attention. Thank you"

- Karen STREATER



5 ★ 30/11/23 Sophie Upsall

Short hair cut & Blow dry

"Thanks for another lovely haircut Sophie, always a pleasure visiting!"

- Jenny Lawrence



5 ★ 15/11/23 Sophie Upsall

Men's Cut

"Always excellent!"

- James Fray



5 ★ 28/11/23 Sophie Upsall

Half Head Foils Short, Short hair cut & Blow dry

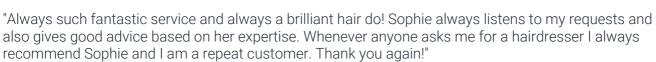
"Sophie is a very professional stylist and always happy in her work and I always enjoy my time at the salon ."

- Denise Farmer



5★ 23/11/23 Sophie Upsall

Classic Balayage Lights freehand on or above shoulders, Toner - Short hair, Metal detox with spray,



- Amelia Elve



5★ 16/11/23 Sophie Upsall

Regrowth Application, Short hair cut & Blow dry

"Sophie is always excellent at doing my hair I would recommend her to other people "

- Lynn Stone



5 ★ 07/11/23 Sophie Upsall

Short hair cut & Blow dry

"Fabulous treatment today, I received really good advise and look forward to seeing how my hair grows into its new style."

- Lorriane Taylor





09/11/23

Sophie Upsall

Short hair cut & Blow dry

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- Carol Lowe



5★ 02/11/23 Sophie Upsall

Short hair cut & Blow dry

"I hate having my hair cut/sitting in front of mirror etc! But with Sophie I can have a laugh, which takes the stress out of it for me! Im in safe hands and always come out with my hair looking better for it! Thanks Sophie!"

- Jackie Mallard

5 ★ 01/11/23

Sophie Upsall

Long hair cut & Blow dry

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- Anabella Andison

5 ★ 26/10/23 Sophie Upsall

Bespoke Tinting on or above shoulders, Toner - Short hair, Short hair cut & Blow dry

"I absolutely love Sophie! She's changed my very dull, brassy, and damaged hair to a very shiny dark brown with ombre highlights! I highly recommend!"

- Rebecca Howard

5 ★ 27/10/23 Sophie Upsall

Long hair cut & Blow dry

"Sophie is always super friendly and attentive, and I am always super happy with my hair after my visit. She offers a great balance of her opinion, advice and listening to my hair requests. Thank you "

- Emma Creech

5 ★ 25/10/23 Sophie Upsall

Men's Cut

"Sophie was fantastic as she is every time, making the time for a sharp cut and great conversation despite being on her feet all day!"

- Josh Beck







